

City of Chehalis Utility Accounts



**2007 NE Kresky Ave.
Chehalis, Washington
(360) 748-6664**

Mission Statement

While honoring the past and preparing for the future, the City of Chehalis provides municipal services and programs for the benefit of residents, businesses and visitors in our community.

CITY OF CHEHALIS
UTILITY SERVICE CUSTOMERS



There are several requirements that customers should know.

To establish an account requires the following:

- Proof of ownership
- A \$200 deposit
- Current Drivers license/Photo ID
- Residential customers billed on a bi-monthly basis and commercial customers are billed monthly
- Bills are due on the 20th -delinquent fees of 10% are applied after 8 a.m. the following business day
- Delinquent bills must be paid within 7 days from the delinquent date to prevent service interruption
- Customers have several payment options:
 - a) Cash, Check or Money Order
 - b) Bill payer or ACH
 - c) Over phone or On-line with a third-party company using a debit or credit card. **(Please call the billing department for additional information)**
- Payments can be made in any amount anytime during the billing cycle (bill must be paid in full by the due date)
- Payments may be put in the drop box located at 1321 S Market Blvd. or in the payment slot located on the front of the City of Chehalis Public Works building at 2007 NE Kresky Ave

GENERAL INFORMATION

- Account holders may be granted an extension up to two times per year, tenants with landlord's approval.
- City of Chehalis offers a maximum of one two-month billing adjustment per calendar year based upon unexpected leaks and breakdowns of customers plumbing. Subject to acceptable repairs being completed and inspected.

Residents within the city are required to have garbage service please contact LeMay Enterprises at 360.736.4769

IF YOU ARE A PROPERTY OWNER WITH A RENTAL – WHAT DO YOU DO NOW?

To have an account placed in the name of a tenant requires that the tenant provide a copy of the rental and pay the \$200 deposit.

Landlords or Property Managers that wish to keep the water on in-between tenants have two options:

- a. Have a \$200 “hold” deposit on the account; or
- b. Place a \$200 deposit on the account each time a tenant moves out. The deposit will be applied to the final bill and any remaining credit will be refunded when the new account is opened by the tenant.

It is crucial that all property owners keep their contact information current.

Please note: Landlords are responsible for all unpaid tenant bills and fees.

City of Chehalis Utility Billing

Location: 2007 NE Kresky Ave

360.748.6664

Office Hours: 8 a.m. to 4:30 p.m.

Monday – Friday

Emergency After Hours:

360.740-1105

Chehalis City Hall 360.345.1042

Chehalis Police Department 360.748.8605

(Non-emergency) It is mandatory that all dogs over (3) months of age are required to be licensed. Please call for details.

Chehalis Public Works Department

360.748.0238

Chehalis Community Development & Permitting

360.748.0271

Chehalis Parks & Recreation

360.748-0271

Lewis County Court House

360.748.9121 (information)

Comcast 877.824.2288 (Cable Service)

Dish Network 888.825.2557

Direct TV 800.201.2979

Lewis County PUD 360.748.9261

LeMay, Inc. 360.736.4769 (Electric Service)

(Mandatory Garbage Service inside city limits)

LC Water & Sewer Dist #4

360.748-6927 (Outside City Limits)

Puget Sound Energy 888.225.5773

(Gas Service)

Century Link 800.244.1111

CALL BEFORE YOU DIG;

1.800.424.5555 or 811

City of Chehalis Municipal Codes can be found on our website: ci.chehalis.wa.us

CMC: 13.04 WATER SYSTEM

CMC: 13.12 WATER RATES/FEES

CMC: 13.08 SEWER SYSTEM

CMC: 13.16 SEWER RATE/FEES

CMC: 13:24STORM/SURFACEWATER SYSTEM

CMC: 13:28 STORM/SURFACE WATER RATES